PREFERRED TRAINING NETWORKS

KEEPING PEOPLE ACCOUNTABLE

Keeping People Accountable at Work training courses should ideally be run annually. Here's why:
When you run the Keeping People Accountable workshop, you'll figure out lots of tasks that people are wriggling away from. You'll identify some of the "games" your people are playing, to avoid doing specific tasks. Over the next year, you'll find that some of your people have concocted new ways to avoid the same tasks. So, then you find more solutions to stop them avoiding tasks. It is cat and mouse tactics, but you'll find you have some people who are very cunning at pretending tasks get done.

KEY COURSE CONTENT

- Leadership principles of accountability
- Setting expectations
- Ownership principles
- Ensure feedback flows up, not just down
- Hold teams to deadlines
- Prioritise activities
- Develop coaching styles
- Weed out activities that add little value
- Discuss the 5 dysfunctions of teams (Lencioni)
- Empower your team to challenge (and ask), not just follow
- Performance appraisal blunders and best practise
- Delegating vs. Micromanaging
- Dealing with difficult team members
- Having crucial conversations

Target Audience

Task Coordinators, Team Leaders, Supervisors and Managers

Duration

Available as a full-day or half-day course

Delivery

Available in-person at your organisation/venue, or virtual

Group Size

Recommended 6 to 15 participants

Takeaways & Resources

Participants receive a certificate of completion (including Continuous Professional Development hours) and opt for a free follow-up refresher course with the original trainer

GET A QUICK QUOTE

Let us know if you'd like a free, no-obligation quote for your organisation