MANAGING POOR PERFORMANCE & UNACCEPTABLE EMPLOYEE BEHAVIOUR

PREFERRED TRAINING NETWORKS

YOUR TRUSTED LEARNING AND DEVELOPMENT ADVISOR

Managing Unacceptable Employee Behaviour Training makes sense. Managing Poor Performance Training also makes sense. This course combines the two. It helps you signal the unacceptable behaviour and put plans in place, to rid it from the organisation. Otherwise, the tail is wagging the dog – poor behaviours persist unless contained by clear boundaries and consequences.

Employees behaving badly really like when their poor workplace behaviour is ignored and/or tolerated. These employees will keep expanding the boundary. For some it's a bit of a game.
There are times when the behaviour of your colleagues, employees, managers and peers is simply unacceptable. The challenge is being able to handle these situations professionally and immediately.

KEY COURSE CONTENT

- Review your existing process
- Analyse current workplace behaviours
- Identify preferred workplace behaviours
- Develop practical workplace values
- Describe the impact of unacceptable workplace behaviour
- Develop strategies to manage unacceptable behaviours
- Illustrate the relationship between engagement and performance
- Differentiate between behaviour and the individual
- Explain how group dynamics impact positively and negatively on workplace behaviour and performance
- Discuss positive mental health opportunities for the workplace
- Learn how to use your strategic objectives to tackle unacceptable employee behaviour

NUTS AND BOLTS

Target Audience
Managers and Staff

Duration
Available as a full-day or half-day course

Delivery
Available in-person at your organisation/ venue, or virtual

Group Size
Recommended 4 to 10 participants

Resources
Participants receive a certificate of completion & opt for a free follow-up refresher course with the original trainer

GET A QUICK QUOTE

Let us know if you'd like a free, no-obligation quote for your organisation

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