

CULTURAL DIVERSITY TRAINING



PREFERRED TRAINING NETWORKS



**YOUR TRUSTED
LEARNING AND
DEVELOPMENT
ADVISOR**

Cultural Diversity inhouse workshops help teams truly understand the diversity around them. We're all different. This cultural diversity professional development course helps participants to embrace the myriad of opportunities that arise from Australia's diverse workplace culture.

In order to maximise workplace effectiveness, it is important to apply different strategies when communicating with different people. This will avoid the creation of conflicts and misunderstandings. Cultural myopia is still around, and learning is the key to break through and to see everyone in the same light.

KEY COURSE CONTENT

- Develop suitable techniques and communication skills that improve understanding, problem solving, and build existing trust levels
- Adopt an approach and/or communication style depending on the specific requirements of a particular culture
- Build a platform where people from different cultures feel confident to express their opinions
- Build effective cross-cultural, professional relationships
- Illustrate those behaviours that offend and which to avoid when wanting to engage in a professional manner with others
- Identify an individual cultural frame of reference and become more self-aware of other people's perception making processes

NUTS AND BOLTS



Target Audience

Leaders, managers, team leaders, and employees



Duration

Available as a full-day or half-day course



Delivery

Available in-person at your organisation/venue, or virtual



Group Size

Recommended 4 to 10 participants



Resources

Participants receive a certificate of completion & opt for a free follow-up refresher course with the original trainer

GET A QUICK QUOTE

Get your instant, no-obligation quote *in less than 5 clicks*



CONTACT US

 1300 323 752

 _mail@preftrain.com.au

 preftrain.com.au